

# SIC FILMS SHOPPE FAQ

**Q: What forms of payment do you accept?**



**Q: Is shopping from your page safe?**

A: Yes, buy with confidence! Our company is registered in the state of Iowa and all payments are processed securely through PayPal.

**Q: How are the items being shipped?**

A: For Blu-rays we use a Flat Rate Padded envelope from USPS (\$7.20.) Posters come in 2” diameter Kraft tubes with plastic caps (\$4.)

**Q: How long will it take to deliver?**

A: Blu-ray orders are processed immediately and delivered within 1 – 2 weeks. Movie posters are printed in batches (to reduce cost) and will be shipped on a 4 - 6 week schedule.

**Q: Can I return my merchandise for a full refund?**

A: No, the merchandise is to help keep Spilled Ink Cinema solvent. Should a product be defective in any way, a replacement will be issued at no cost if reported within one week of delivery.

**Q: Why does the S3RIAL poster cost more than Ghost of a Chance?**

A: Ghost of a Chance “Festival” poster was a high-resolution photo that’s been digitally altered. S3RIAL is a completely hand-drawn piece of artwork that was commissioned by Spilled Ink Cinema, LLC.

**Q: How do I make a purchase? There isn’t any way to do that.**

A: If you don’t see the option “Add to Cart,” it could be your browser’s security or flash settings.

**Q: Why are you asking for donations?**

A: Most independent productions struggle with compromise between budget and quality. Those [cinematic shorts](#) that look like mini-Hollywood movies really DO cost a lot. Money can’t buy happiness – unless you’re a filmmaker.

**Q: Who do I contact if I have additional questions?**

A: Any inquiry can be sent to [shoppe@spilledinkcinema.com](mailto:shoppe@spilledinkcinema.com).